

FTP (File Transfer Protocol) Services provides a method for you to retrieve various data files directly from Ingram Micro via the Internet. When integrated with your internal business system, these data files provide valuable information for managing and coordinating various business activities with Ingram Micro.

## Benefits of FTP Services

FTP provides significant advantages by providing frequently updated information to facilitate your daily transactional activities. Benefits include:

- Batched information (monthly, weekly or daily)
- Cost effective file delivery and transport mechanism (via the Internet)
- Availability of various reports electronically
- Can be used in conjunction with Ingram Micro EDI or InsideLine

Files provided by Ingram Micro FTP include:

- **Catalog Price File (customer-specific)**  
Provides detailed information for Ingram Micro part numbers and customer-specific pricing. A custom report can be provided.
- **Inventory Availability File**  
Provides SKU level inventory availability for all combined warehouses or individual warehouses (with or without ETA).
- **Order Status/Confirmation Report (customer-specific)**  
Report displays order status and confirmation reports by invoice number. You may elect to show shipped orders only or shipped-and-open orders together on this report.
- **Back-Order Reports (customer-specific)**  
This report tracks your back-order activity and provides summary and detailed information.
- **TechNotes**  
Provides technical notes on Ingram Micro products as displayed in IMPulse.
- **Category Code File**  
Provides a cross-reference between category/subcategory codes and their associated descriptions.

- **Vendor Cross-Reference File**

Provides a cross-reference between vendor numbers and their associated names.

- **Sales Reports (customer-specific)**

Provides a monthly sales summary of the top 50 vendors whose products you have purchased. A report is available by sales quantity or sales dollars. A summary report by vendor/part number is also available.

- **Refusal Files**

Provides a monthly summary of shipments that were declined or denied.

- **Delete Files**

Shows all orders that were deleted the prior business day.

## Implementation

FTP is free of charge for Ingram Micro resellers. To implement, the following criteria are required:

- Internal staff to manage and maintain the integration
  - Internet access via an ISP (Internet Service Provider)
  - FTP client application software (available on the Web)
  - Commitment to daily, weekly and/or monthly updating
- Setup time is approximately one week for password-protected reseller FTP area.

For more information and to begin the implementation process, please contact the eSolutions Customer Support help desk at 1 (800) 616-4665.